

Enhancements, changes and fixes - 4.9 release



Unbekanntes Makro: 'pdf_hide'



AMPAREX

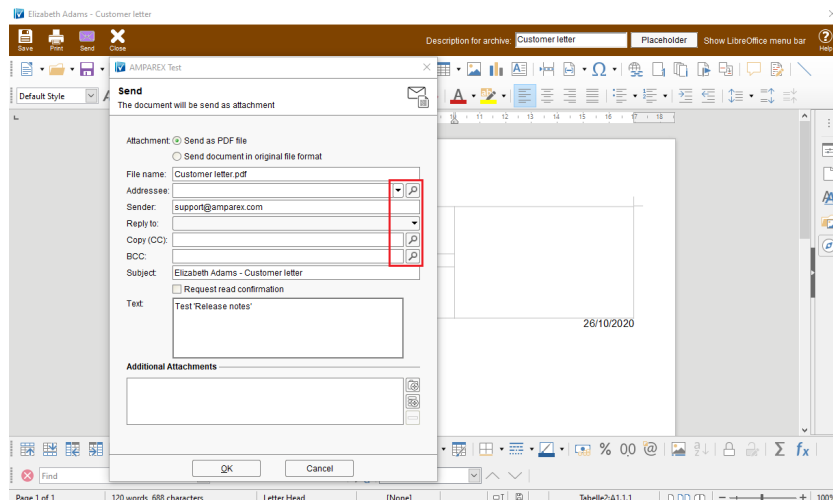
General changes and fixes in 4.9 (as of October 2020)

The AMPAREX release notes contain summaries of recent changes and software enhancements made available in the latest release.

1.1. The start option via Java WebStart no longer supported

	Reason for change <p>The Java Web Start technology is no longer supported on Java version 9 and higher. AMPAREX has also removed this technology from its application. If you are still using the Java Web Start, you will receive a warning message when you start AMPAREX, informing you to switch to the current 'AMPAREX Launcher' instead. From AMPAREX 4.9 onwards, it will no longer be possible to start the program using Java Web Start.</p>
	Solution <p>Install the 'AMPAREX Launcher' on those affected workstations. You can download it from AMPAREX homepage.</p>

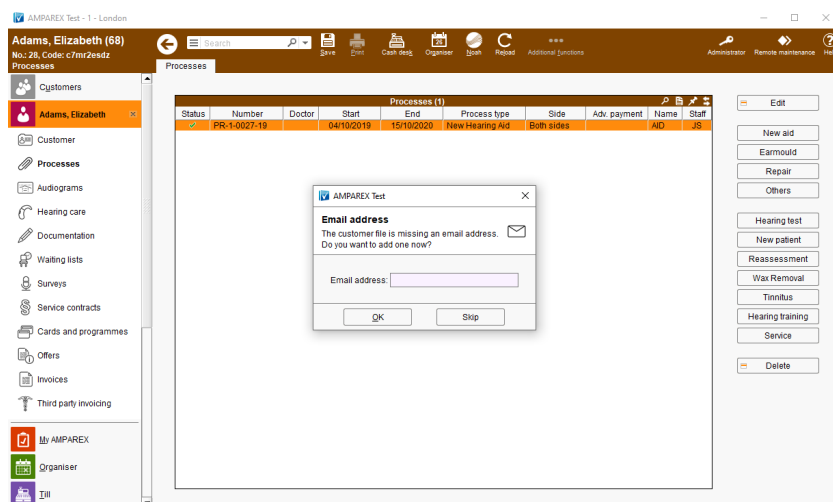
2.1. (Multiple) email recipients



	Reason for change <p>Previously, documents could be sent from the preview window to a saved email address. An email address was pre-selected and the selection could not be changed.</p>
	Solution <p>In the 'Send' dialogue of the print preview of a document, the customer's e-mail address is now always preselected as the recipient. If no e-mail address is saved on the customer file, other possible recipients can be selected manually. However, these will not be preselected. In addition, a search dialogue can be used to search for further recipient addresses. If an address with an email is selected, it will be saved as a further recipient address in the 'Send' dialogue. Searching for other customers in this dialogue is NOT permitted due to the GDPR.</p>
	Requirement(s) <ul style="list-style-type: none">• SMTP (email) interface in AMPAREX,• Email addresses saved for customers, employees, doctors and companies.

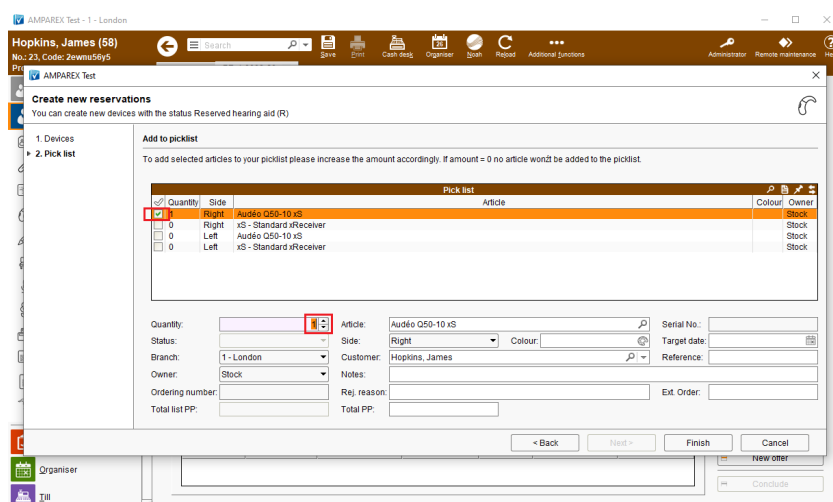
2.2. Notification if email address is missing in the process

2. Patient





	Reason for change
	<p>The email address is not a mandatory entry on the customer file. However, it would be desirable to always record mail addresses to facilitate contact with patients.</p>
	<p>Solution</p> <p>A new notification dialogue can be used to inform employees about a missing email address on a customer file. A new option is to remind employees to enter the missing email address when creating a new treatment/process. Another option allows setting the advertising permissions using the same dialogue. If the permission for 'advertising by email' is withdrawn at this point, the dialogue will be displayed again in the future.</p> <p>Requirement(s)</p> <p>This dialog is displayed when:</p> <ul style="list-style-type: none"> • The option 'Notify when no email address has been added to a patient's file' is enabled in the chain settings, • There is no email address entered on the patient's file, • The patient is not marked as a company, • Detailed information on data protection is being used (store chain settings customer data protection), • 'Advertising by e-mail' is allowed for the customer.

2.3. Ordering option for reserved hearing aids

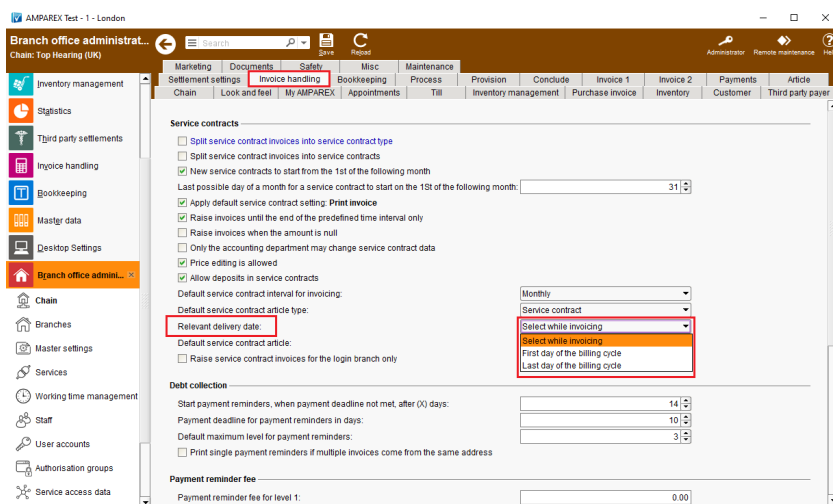





	<p>Reason for change</p> <p>In the 'Reservation Wizard' the quantity of articles was always preset to '0'.</p>
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3. Branch office administration

	Solution This process has been made more user-friendly. Simply by marking the articles you wished to order, the order quantity would be set to '1'.
	Requirement(s) At least one item is selected in the patient's process for the reservation wizard.

3.1. Delivery date for invoicing of service contracts



	Reason for change The delivery date was previously specified by users each time service contracts were invoiced. But because of the temporary VAT cut in some countries, it has become apparent that the delivery date relevant for service contracts invoicing may be different, depending on the service.
	Solution The rule for the delivery date can be preset so that the appropriate scenario can be selected.
	Requirement(s) The relevant delivery date can be selected via the chain setting Invoice handling Service contracts. Available for selection are: <ul style="list-style-type: none">• Select while invoicing,• First day of the billing cycle,• Last day of the billing cycle.

3.2. Payment type 'Collection'

4. Master data

AMPAREX Test - 1 - London

Branch office administration

Chain: Top Hearing (UK)

Marketing Documents Safety Misc Maintenance

Settlement settings Invoice handling Bookkeeping Process Provision Conclude Invoice 1 Invoice 2 Payments Article

Chain Look and feel My AMPAREX Appointments Till Inventory management Purchase invoice Inventory Customer Third party payer

Payments

☐ Activate payment field on the invoice page

☐ No payments will be accepted for the already raised invoices

☐ Show cancel option dialog for cash-rec payments

☒ Activate payment type cheque

☐ Activate payment type financing

☐ Activate payment type "Pay invoice by invoice"

☒ Activate payment type: Collection

☒ Activate credit card payment

☒ Allow skipping credit card transactions

☒ Allow cancellation of credit card transactions

☐ Allow for mixed payments

☐ No overpayment of invoice

Standard payment method when paying invoices: Cash

☐ Bank transfers can be booked only in the Journal batch in the Bookkeeping module

Installment payments

Maximum amount of instalments: 0




Remark installment for staff:

Discount

Split discount on invoice positions: Never split

☐ Reason is required when entering a discount

☐ Only predefined discounts are allowed

	Reason for change <p>After sending reminders, an invoice is still unpaid for. Your company uses a debt collection agency to collect the outstanding payment.</p>
	Solution <p>An additional payment method - 'Collection' - has been introduced for such cases. The payment type 'Collection' behaves in the same way as the payment type 'Financing'.</p>
	Requirement(s) <ul style="list-style-type: none">Activated chain setting 'Activate payment type: Collection',There must be a corresponding account & rule for this type of transaction added in the 'Bookkeeping' module on Amparex.

4.1. Discounts

4.1.1. VAT on discounts

AMPAREX Test - 1 - London

Master data

Discounts

Discounts 20% on batteries

Discount details

Button name: 20% on batteries

Tooltip:

Shortcut: ALT+

Sorting Discount Dialog:

Quick search:

Discount calculation

Type: Percentage

Percent: 20.00

Round total amount to:

Apply on:

☒ Own contribution / Total sum

☐ Ind. third party contribution

☐ Ind. third party contribution limited to posi..

Create discount position with

Position name: 20% discount

Discount article: Discount

Description: 20% discount

Discount conditions

Min. purchase amount:

From:

To:

Min. purchase quantity:

Applies to:

Combinable: Not combinable

Article type: Battery


Property:

VAT rate: No VAT



Discount options

Discount kind: Full VAT

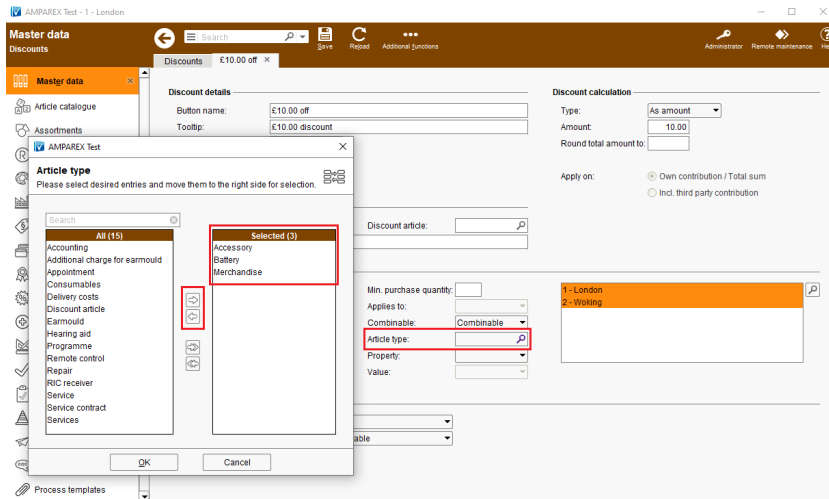
Options: Subsequently changeable




	Reason for change <p>Up until now, discounts have always applied to all articles in an invoice regardless of the VAT rates set for the individual articles. This method was too inflexible and had to be changed.</p>
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4. Master data

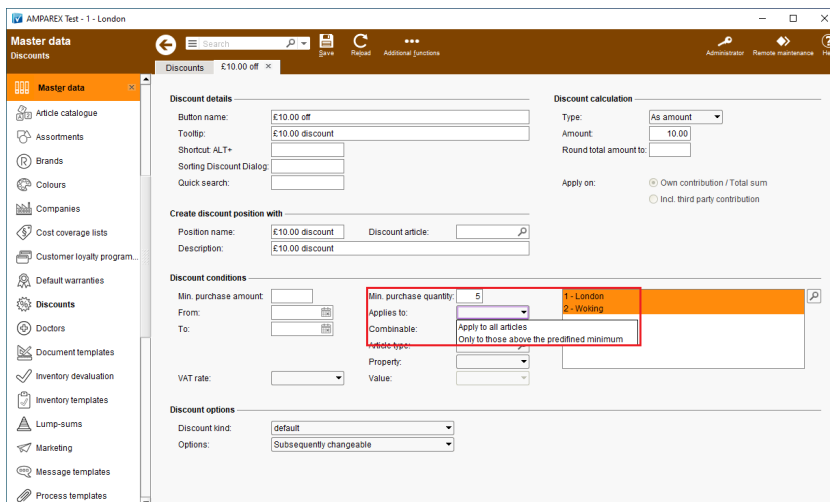
	Solution A discount, subject to other discount conditions, can be made valid only for articles with a certain VAT rate assigned to them.
	Requirement(s) <ul style="list-style-type: none">• At least one discount defined,• A VAT rate assigned to an article.

4.1.2. Restrict discounts to several article types






	Reason for change Up until now a discount could only be limited to one article type. If you wanted to limit the discount to a further article type, you had to create several discounts.
	Solution Multiple discounts no longer need to be created. Several article types can be selected within one discount.
	Requirement(s) <ul style="list-style-type: none">• None.

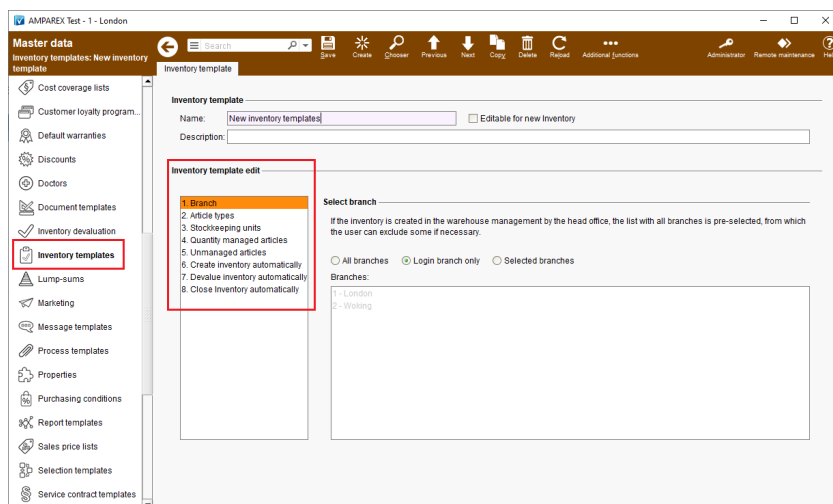
4.1.3. Adjustable volume discounts






4. Master data

	Reason for change Until now, it was possible to set up a discount in order for it to apply above a certain article quantity being sold. In this case, however, only the quantity that was above the predefined value was discounted.
	Solution For discounts where a value 'Min. purchase quantity' has been set, there is a possibility to choose between two options now: apply the discount to all articles or only to those above the predefined minimum purchase quantity.
	Requirement(s) <ul style="list-style-type: none">• None.

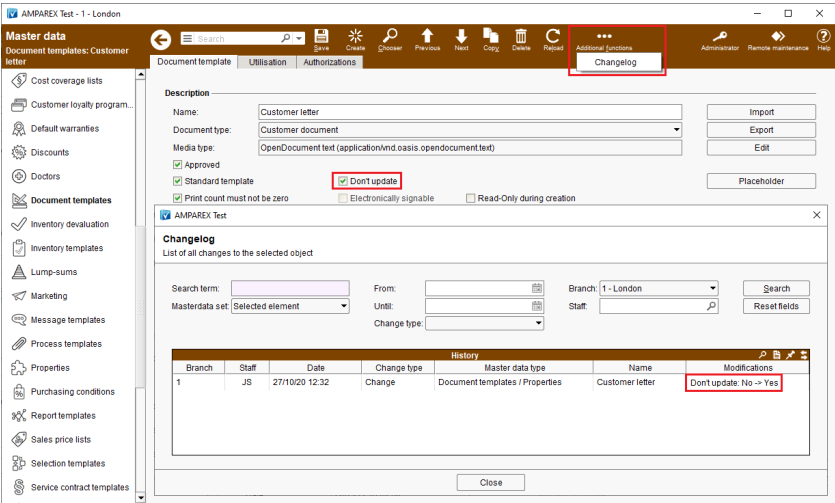
4.2. Inventory templates



	Reason for change Inventories (stock taking) have to be created manually in the 'Inventory management' module using the 'Inventory Wizard'. However AMPAREX won't remember the selected wizard options from the previous inventory, so that any standard settings must be entered again and again. In addition the annual inventory usually must be created on December 31st. This may not always be possible, as 31.12. could happen to be a Sunday.
	Solution For the reasons mentioned above, we've added a possibility to create your own inventory templates to work with the current inventory wizard. Such templates can be selected manually when creating an inventory in the 'Inventory management' module or they can be executed automatically at any given time. In addition, users can define whether inventories are to be completed automatically and immediately after their creation or even whether they are to be devalued additionally based on the devaluation rules. Furthermore, it can be specified whether a group of employees should receive an AMPAREX message if the inventory was successfully or unsuccessfully created.
	Requirement(s) <ul style="list-style-type: none">• Activation under 'Master data/Inventory templates' for the relevant authorisation groups,• If the inventory is to be devalued automatically, at least one inventory devaluation rule is necessary.

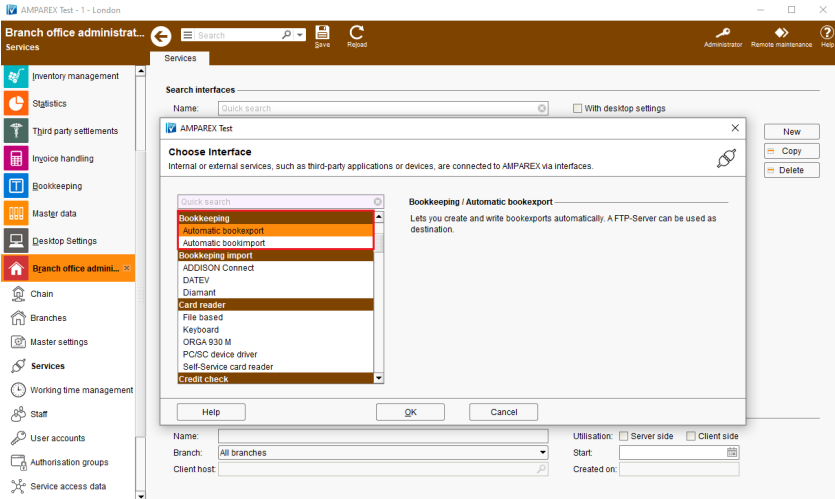
4.3. Change log for document templates

5. Services



	Reason for change <p>Changes to the document template properties (Approved, Standard template, etc.) were not fully logged.</p>
	Solution <p>Now all property changes to the master data document template page are logged. The changes can be see via the 'Additional functions' menu. Changes in the document template itself are still logged in the document template archive.</p>
	Requirement(s) <ul style="list-style-type: none">Change(s) made to the main page of the selected document template

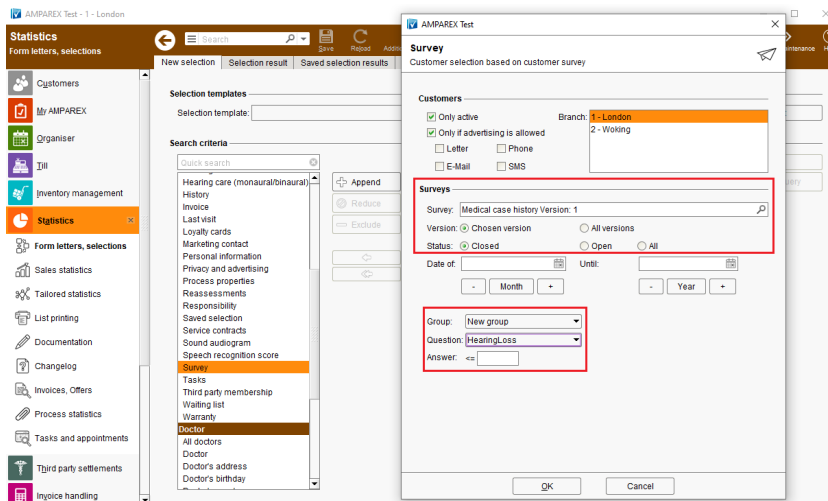
5.1. Automated bookkeeping export



	Reason for change <p>Until now, it was only possible to export accounting data from AMPAREX manually. Larger companies in particular, which frequently transfer data to the accounting department, wanted automation.</p>
	Solution <p>Accounting data can now be automatically exported and regularly transferred to an FTP server.</p>
	Requirement(s) <ul style="list-style-type: none">'Automatic accounting export' interface must be made available.

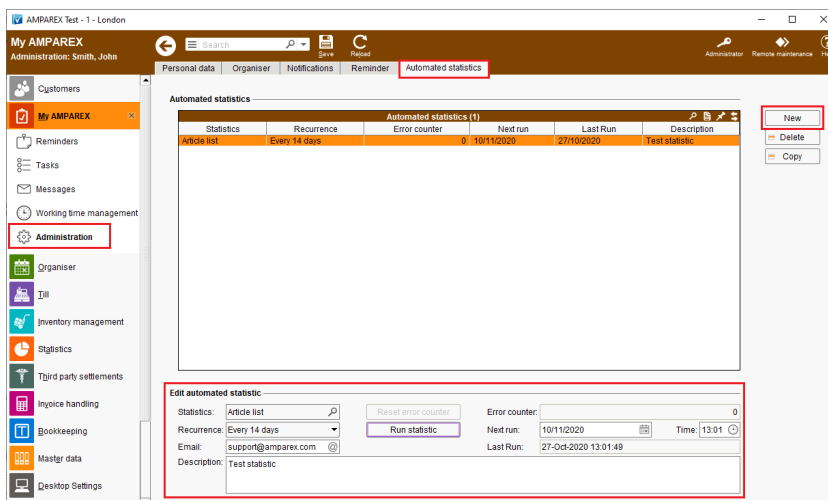
6. Statistics

6.1. Survey evaluation





	Reason for change <p>Up until now, the possibilities of evaluating survey results have been very limited. One could only create a selection and check if a customer had participated in a survey or not.</p>
	Solution <p>More options to choose from are available in the 'Survey' selection so each survey question can be evaluated.</p>
	Requirement(s) <ul style="list-style-type: none">At least one survey template is available,Several already saved surveys exist in the system.

6.2. Send statistics automatically by Email

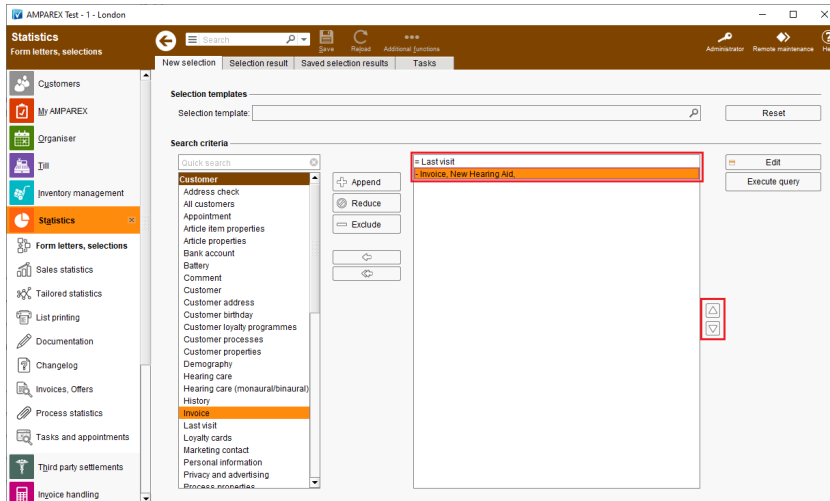





	Reason for change <p>Until now, statistics could only be created and retrieved manually.</p>
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7. Organiser

	<p>Solution</p> <p>Frequently needed statistics can be created automatically now and the result sent to an employee by an email. Statistic templates can be configured in the 'Master data' module. Under 'My AMPAREX' module each authorised user can determine the interval at which such statistics are to be automatically executed and sent to his email address as an .odt/.pdf formatted file.</p>
	<p>Requirement(s)</p> <ul style="list-style-type: none"> • Activation in 'My AMPAREXAdministrationAutomated Statistic' for the relevant authorisation groups, • At least one statistics template madeavailable, • Configured SMTP interface available on AMPAREX.

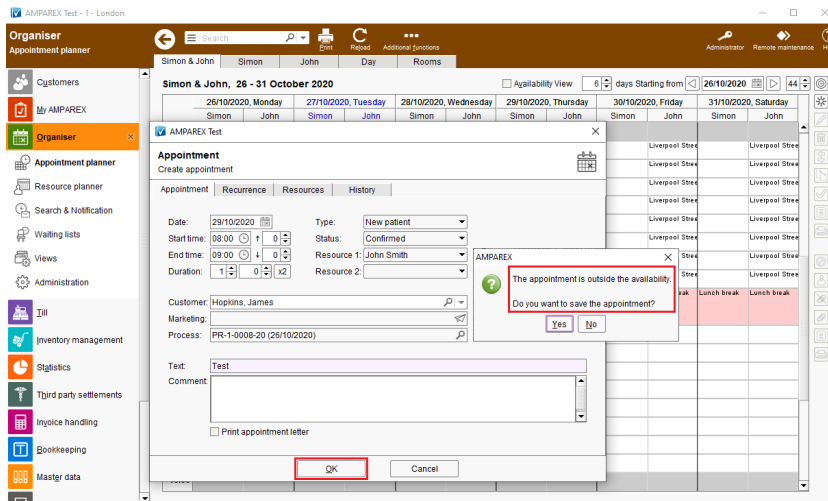
6.3. Sequence of search criteria in a selection



	<p>Reason for change</p> <p>The sequence of search criteria in a selection could affect the results. If the search criteria order was not chosen correctly, one would have to start from scratch again.</p>
	<p>Solution</p> <p>The order of the selection criteria can be changed afterwards. By using the 'up' and 'down' arrows the selected criteria can be moved to the desired position.</p>
	<p>Requirement(s)</p> <ul style="list-style-type: none"> • At least two search criteria chosen.

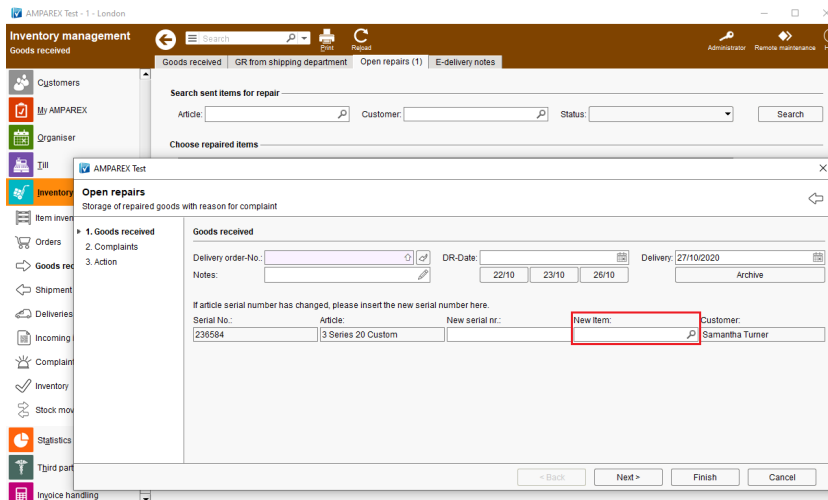
7.1. Appointment booking outside of availability

8. Inventory management




	Reason for change <p>If appointments were created outside user's availability, there was no warning message until now. This could potentially lead to the appointments not being kept.</p>
	Solution <p>The creator of an appointment will be explicitly informed that the appointment is to be created outside the resource@s availability. The appointment can either be saved anyway or edited further.</p>
	Requirement(s) <ul style="list-style-type: none"> • Availabilities have to be created in the 'Organiser', • The 'Warn if appointment is created when unavailable' setting must be chosen for the affected resource ('Organiser'AdministrationResources').

8.1. Accepting repaired hearing aids



	Reason for change <p>Previously, when accepting a repair, only the serial number could have been changed.</p>
	Solution <p>The article itself can also be changed now. This can be useful when the repaired article was neither repairable nor available and therefore another one was delivered.</p>

8. Inventory management

	Requirement(s) <ul style="list-style-type: none">• At least one repair process or repair shipment created in the system.
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8.2. Return a defective article

Inventory management

Item inventory

CUSTOMERS

My AMPAREX

Organiser

Inventory management

Item inventory

Orders

Goods received

Shipment

Deliveries

Incoming invoices

Complaints

Inventory

Stock movements

Statistics

Tthird party settlements

Invoice handling

Search

Serial No. Article Supplier Delivery order-No.

Extended search options

Quantity Article

1 A 13 Audio Vision MMP

1 A 13 Audio Vision MMP

1 A 13 Audio Vision MMP

1 A 13 Audio Vision MMP

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 SMART MC

Complain about articles

1. Complaint

2. Stock

3. Order

Please give at least one reason for the complaint.

Stock:

Back Next Finish Cancel

Edit stockkeeping unit

Article: A 13 Multi Channel Dual AGC

Status: In stock

Owner: Stock

Customer: STARKEY

Supplier: STARKEY

Colour: green

Serial No: 3453543

Seq no: 00046

Receipt: 16/10/2007

Last entry: 19/10/2012

Delivery: LS00001

For transfer

Return:

Issue:

Warranty unit:

Incoming inv: FC-KJ78762008

Delete

Properties

Stock movements

Order

Request

Print labels

Change warranties

New return date

Change colour

Remove reservation

Complain

Search

Serial No. Article Supplier Delivery order-No.

Extended search options

Quantity Article

1 A 13 Audio Vision MMP

1 A 13 Audio Vision MMP

1 A 13 Audio Vision MMP

1 A 13 Audio Vision MMP

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 Multi Channel Dual AGC

1 A 13 SMART MC

Complain about articles

1. Complaint

2. Stock

3. Order

What should happen to the article afterwards?

☒ Disposed (the article is deleted from the stock)

☐ The article remains in stock

Back Next Finish Cancel

Edit stockkeeping unit

Article: A 13 Multi Channel Dual AGC

Status: In stock

Owner: Stock

Customer: STARKEY

Supplier: STARKEY

Colour: green

Serial No: 3453543

Seq no: 00046

Receipt: 16/10/2007

Last entry: 19/10/2012

Delivery: LS00001

For transfer

Return:

Issue:

Warranty unit:

Incoming inv: FC-KJ78762008

Delete

Properties

Stock movements

Order

Request

Print labels



Change warranties

New return date

Change colour

Remove reservation

Complain

	Reason for change <p>Up until now defective articles could only be removed from stock manually through the 'Item inventory' section of AMPAREX. Only the deletion reason has been recorded.</p>
	Solution <p>All complaints about defective articles can be recorded if necessary. This process can be started by clicking the 'Complain' button for all serial managed articles:</p> <ol style="list-style-type: none">1. The first step is to create an actual complaint. At least one reason for complaint must be specified.2. The second step is to choose between two options:<ol style="list-style-type: none">a. disposed (the article is deleted from the stock),b. the article remains in stock.3. The last wizard step enables you to optionally reorder the article. AMPAREX will create an order with a supplier.

8. Inventory management

	<p>Requirement(s)</p> <ul style="list-style-type: none">• Serial number managed article with owner 'Stock'. <div data-bbox="308 226 1469 310"> This function is not available for quantity managed articles.</div>
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